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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/471,777
Applicant: Christopher Sachse
Filed: 12/23/1999
Title: CONTROLLING DATA COLLECTION, MANIPULATION AND STORAGE ON A
NETWORK WITH SERVICE ASSURANCE CAPABILITIES

TC/AU: 2172
Examiner: Corrielus, Jean M.
Docket #: 060021-331301

CERTIFICATE OF TRANSMISSION

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Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-
872-9306 on November 30, 2004.


Ann Pommier

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

In response to the Office action mailed 30 August 2003, please consider the following
remarks.

OPPENHEIMER

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FAX COVER LETTER

November 30, 2004

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COMPANY: U.S. Patent and Trademark Office
PHONE:
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FROM: Steven C. Lieske
DIRECT DIAL: 612.607.7508
EMAIL Slieske@oppenheimer.com
RE: Serial No. 09/471,777
Attorney Docket No. 60021-331301

COMMENTS: This amendment is being resubmitted because on the first page of the previously submitted amendment, the serial number was incorrect. The amendment now reflects the correct serial number.

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Ann Pommier

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